



FOR IMMEDIATE RELEASE
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Jim Frazier, chair of the Assembly Transportation Committee, issues statement on DMV wait times

SACRAMENTO – Assemblymember Jim Frazier (D-Discovery Bay), chairman of the Assembly Transportation Committee, released the following statement today on wait times at California Department of Motor Vehicles field offices.

“The Legislature thoroughly examined the issue of long wait times reported at DMV field offices in a pair of hearings this week at the Capitol. The measures the DMV have taken or are about to take include adding Saturday hours at 60 of the busiest offices, opening 14 offices an hour earlier (7 a.m.) four days a week, redirecting nearly 300 DMV headquarters employees to the most impacted offices and expanding the availability of self-service terminals at more offices and grocery stores, among many other steps.

The Legislature also expedited funding approval for the DMV to hire 230 new employees at field offices around the state. I expect the DMV to quickly resolve the problem of unacceptably long wait times that have been reported at some of the busiest field offices in the state.

While some egregious examples of long wait times at a few offices have been reported in the media, this has not been a system-wide problem. Many DMV field offices have not experienced long wait times and are processing customers’ needs in a timely manner. Appointments can be made online, significantly reducing wait times, and in most cases can be made 90 days in

advance. You do not have to wait to receive a renewal notice before making an appointment, and the expiration date is printed on your license.

I also want to remind Californians that most DMV functions don't require a visit to a DMV field office, including most vehicle registration transactions, and can be handled online, with a DMV business partner such as AAA, or through the mail. Please, before making an appointment or planning a trip to a DMV office, make sure that an office visit is absolutely necessary. And please remember that the Real IDs won't be required until October 2020, and even after that date a U.S. Passport can be used to fly or enter federal facilities. Please also make sure to check DMV's website to ensure you are bringing in all the proper documents to get a REAL ID."

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Assemblymember Frazier represents the 11th Assembly District, which includes the communities of Antioch, Bethel Island, Birds Landing, Brentwood, Byron, Collinsville, Discovery Bay, Fairfield, Isleton, Knightsen, Locke, Oakley, Pittsburg (partial), Rio Vista, Suisun City, Travis AFB, Vacaville and Walnut Grove.

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